

Internet Privacy Policy

This Web site is owned and operated by or on behalf of Mental Health Kokua. We recognize that visitors to our site may be concerned about the information they provide to us, and how we treat that information. This Privacy Policy addresses those concerns. This policy may be changed or updated from time to time.

If you have any questions about our Privacy Policy, you can contact us at:

Mental Health Kokua

1221 Kapiolani Blvd. Suite 345

Honolulu, Hawaii 96814

Phone: (808) 737-2523

or e-mail us at mhk@mentalhealthkokua.org

We are available to answer your questions or hear your concerns.

Our Policy

Mental Health Kokua uses its best efforts to respect and protect the privacy of our online visitors and donors. We will not share your e-mail address with third parties.

Is Credit Card Information Secure?

We care about the safety and security of your transaction. We use high grade encryption and the https security protocol to communicate with your browser software. This method is the industry standard security protocol, which makes it extremely difficult for anyone else to intercept credit card information you send to us. Companies we work with to process credit card transactions also use high grade encryption and security protocols. Contributions may also be made by calling 1(808)737-2523.

Is My Personal Information Secure?

Yes. High grade encryption and https security protocols are used for financial transactions on our site.

We Care About Doing It Right

In addition to maintaining privacy and security controls over information you share with us, Mental Health Kokua works to accurately process your contribution information. During business hours, staff are available to answer questions about your financial donation. Mental Health Kokua employs error checking procedures to make certain transactions are processed completely and accurately. As necessary, changes are made to improve our systems. And, independent external and internal audits are conducted to ensure the privacy, security and appropriate processing of your information on our site.

How Do We Use “Cookies”?

Visitors should be aware that non-personal information and data may be automatically collected by the Mental Health Kokua Website through the use of “cookies.” “Cookies” are small text files a Website can use to recognize repeat visitors, facilitate the visitor’s ongoing access to and use of the site, and allow a site to track usage behavior and compile aggregate data that will allow content improvements. Cookies are not programs that come onto a visitor’s system and damage files. Generally, cookies work by assigning a unique number to the visitor that has no meaning outside the assigning site. If a visitor does not want information collected through the use of cookies, there is a simple procedure in most browsers that allows the visitor to deny or accept the cookie feature. Mental Health Kokua uses “cookie” technology only to obtain non-personal information from its online visitors in order to improve visitors’ online experience and facilitate their visit within our site.

Thank you for visiting our site. Please contact us if you have any questions about the operation of the site.

Revised October 6, 2005